

Kathline Holmes – Senior Facilitator & Consultant

Location: Castlegar, BC

Kathline Holmes, founder of Gailforce Resources is a human resources professional with almost two decades of experience in management, career counselling and adult workshop development and facilitation, she has supported industries such as Health Care, Municipalities, Non-Profits, Industry, Hospitality and Actuarial where she has developed and delivered soft skills training, leadership training programs, webinars and e-learning content.

Kathline is a Certified Human Resources Professional with Human Resources Management training from Cornell University, she serves on the BC Human Resources Management Association Advisory Council for the Southern Interior Region, has contributed articles for HEART Business Journal for Women, acts as the HR Expert for Business II Business and acts as a mentor for the Women's Enterprise Centre. A dynamic presenter and facilitator, Kathline makes each session highly relevant and directly transferable to the workplace.

Kathline's work has included strategic planning, development of job descriptions, talent management programs, policies and procedures, collaborative work processes, employee engagement programs, recruitment & retention programs and professional development programs. Kathline has also been a supporter of small business and has presented on topics such as mitigating the risk of a bad hire, four generations in the workplace, employment branding, HR metrics, employee engagement, creating a customer service culture and recognition and rewards.

Areas of Facilitation Expertise:

- Customer Service Excellence
- Diversity Training
- The Art of Delegating Effectively
- Hire Right
- Motivating Your Workforce
- On-Boarding
- Generation Gap: Closing the Generation Gap in the Workplace
- Mastering the Art of Difficult Conversations
- Developing Your Coaching Skills
- Team Building – Developing High Performance Teams
- HR for Supervisors and Managers
- Workplace Harassment – What It is and What To Do About It
- Leadership
- Employee Engagement

Contact us today to meet Kathline or any of our other senior facilitators.