

BIOGRAPHY

Melanie Timmins – Senior Facilitator & Consultant

Location: Halifax

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Melanie Timmins is a learning specialist professional with over 14 years of experience in developing, designing and delivering customized programs according to an experiential model of learning. She has worked in both community based agencies and in the government sector, where she has designed and facilitated a variety of behavioural based programs.

Melanie has very strong interpersonal skills and enjoys working with both small and large groups. She has experience delivering various workshops to individuals in diverse groups and relates well to all levels of employees within an organization. She has presented communication based workshops to employees at the Director's level and conversely, has taught computer based programs to commissionaires hired for security purposes within her current organization.

Melanie is a member of the Canadian Society for Training and Development, (CSTD) and is zealous about learning from a classroom based perspective and most importantly from experiences and interactions with others. With her background in counselling, she also enjoys evaluating and analyzing training needs and results.

Melanie is currently participating in a Master of Education (specializing in counselling) degree with Acadia University on a part-time basis. She has gained valuable skills and insight from the first half of the degree (7 courses) and is looking forward to completing the remaining 7 courses within the near future. An active and engaging presenter, Melanie ensures every session is informative and memorable.

Melanie's work has included projects such as the creation and delivery of effective communication programs, working on employee customer service initiatives and designing a variety of customized teambuilding workshops. In addition, Melanie is the presenter and trainer for her current organization's Crisis Prevention Intervention program. Currently she has taught hundreds of individuals the importance of communication, listening and non-verbal communication skills.

Areas of Facilitation Expertise

- Communication skills
- Listening skills
- Customer service skills
- Giving and receiving feedback
- Having difficult conversations
- Intervention skills
- Non-Violent Crisis Prevention Intervention
- Devising customized workshops

Contact us today to meet Melanie or any of our other senior facilitators.