



## Are Your Front-Line Supervisors Prepared For Their Roles?

### Are You Prepared To Train Them?

Front-line supervisors have a huge impact on organizational culture. If effective, they'll lead happy, productive teams that work together to exceed company goals and expectations. If underprepared, they can cause rifts in the very fiber of the organization, negatively affecting corporate culture, HR retention, and the bottom line.

A first step into the ranks of management, becoming a supervisor is a huge shift in job responsibilities and most first-time are ill-prepared for the role, lacking even a fundamental understanding of what it entails to succeed. The assumption is that they can learn on the job, which often results in stress, poor performance, and compromised results.

### The Perfect Resource for First-Time or Aspiring Supervisors

***Stepping Up: A Road Map for New Supervisors*** is a hands-on supervisor readiness training package that is filled with solid, practical advice to orient a new or aspiring supervisor to the role, laying the groundwork for future success. Stepping Up gives participants an accurate, real-life picture of what it means to be a supervisor. It clearly explains the expectations for the position and the skills and knowledge needed to be an effective supervisor, and offers a path to follow in order to successfully supervise others.

The ***Stepping Up*** training package takes your participants through a dynamic step-by-step series of learning strategies.

Once your participants complete ***Stepping Up***, they will be able to:

- Understand the role of supervisor
- Effectively deal with the challenges that new supervisors face
- Watch out for common pitfalls
- Implement the steps needed to get started as a new supervisor
- Apply the principles to build credibility as a supervisor
- Gain supervisory competencies
- Employ performance components when supervising
- Develop a personalized road map that leads to supervisory success!

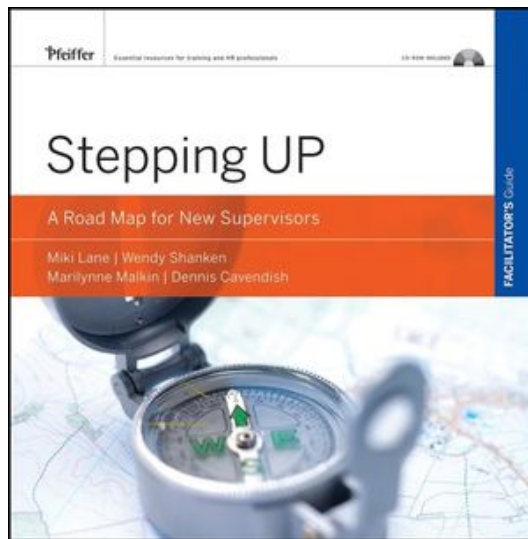
## Lead Supervisors on the Road to Success

For HR departments, trainers, and consultants. **Stepping Up** is an easy-to-facilitate and ready-to-use training intervention or workshop. Based on the authors' more than **25 years** of experience of training front-line supervisors, its top-notch content has been validated in both the public and private sector.

The comprehensive Facilitator's Guide package offers you the tools and guidance you need to prepare and implement an effective **one-day** workshop for first-time and aspiring supervisors. For facilitators who are new to presenting, the materials can be used "as-is" or customized to fit a facilitator's particular teaching style.

The Facilitator's package includes:

- Workshop instructions
- A variety of ready-to-use icebreakers, interactive activities, and closers
- Readymade PowerPoint slides
- An interactive Participant's Workbook with all workshop content, job aids and checklists, worksheets, a handy self-assessment that pinpoints areas for growth, and case studies.



Loose leaf binder with CD-ROM - 96 pages: ISBN 978-0-7879-8714-5 - **CAD \$163.99**

**Custom Learning Solutions Inc.** has certified facilitators who can deliver this workshop for you. Or if you have your own internal trainers, we can provide the materials, or a train-the-trainer session.

**Contact us today to get started!**

**1-888-925-7462**

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