

## **Hanan Zarour – Senior Trainer and Coach**

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### **Location: Calgary**

Hanan Zarour is a learning and human resources professional with over 8 years of experience in adult education and human resources management roles. She has worked in both the public and private sectors, in industries such as oil and gas, not for profit, education, and government, where she has designed and delivered a variety of coaching, technical, and soft skills programs.

Hanan holds a Bachelor of Management in HR and OD from the University of Lethbridge, and earned a Certificate in Professional Coaching from Erickson Coaching International, Vancouver, BC. A dynamic and engaging presenter, Hanan strives to make every session experiential, fun, and relevant to the learners.

### **Areas of Facilitation Expertise**

- Coaching Skills
- Communication Skills
- Diversity and Inclusiveness
- Team Development
- Performance Management
- Behavioural Interviewing
- Conflict Resolution
- Emotional Intelligence

**Contact us** today to meet Hanan or any of our other senior facilitators.